

Privacy Statement

At HAUKAI restaurant we take responsibility regarding your privacy, under the Privacy Act 2020.

The information we request when making your reservation, we will only disclose your personal information to third parties to complete your online reservation form, to provide you with the information or services you have requested, or with your explicit consent. We reserve the right to disclose your personal information to certain permitted third parties including members of our restaurant, trusted business partners and customers that use our online booking services.

Our Commitment to Your Privacy

Your privacy is important at HAUKAI Restaurant, and we are committed to safeguarding your privacy online. Except as outlined in this Privacy Policy, we will never share your personal information with anyone for any reason without your explicit permission. By using the HAUKAI Restaurant website, you consent to the policies and practices described in this Privacy Policy. We may change our Privacy Policy from time to time. If we do make changes, those changes will be made available here so that you will always know what information we gather, how we might use it, and to whom we may disclose it.

Information We Collect

Any information submitted by you will be used only to process your request for products and services and to improve our products and services.

The information we request when making your reservation is requested to book your service. We will only disclose your personal information to third parties to complete your online booking and purchase gift vouchers, to provide you with the information or services you have requested, or with your consent.

We may also gather certain information about your use of our site, such as what areas you visit and what services you access, and we may also collect information about your computer hardware and software.

The Use of Cookies

“Cookies” are small text files that are used to store and sometimes track information about you. Cookies are stored by your browser. Most browsers automatically accept cookies, but you can configure your browser to decline all cookies. Alternatively, you may be able to modify your browser setting to notify you each time a cookie is tendered and permit you to accept or decline cookies on a case-by-case basis. You may not be able to view information on our website properly if you decline cookies.

We use cookies to:

Remind us of who you are during your online session

Process the items in your booking request or query.

Collect IP addresses for system administration and report aggregate information.

How Information Is Used

Our primary goal at HAUKAI Restaurant when collecting information is to provide better service and online shopping with ease. When you visit the HAUKAI Restaurant website and are asked for personal information, you are sharing that information with HAUKAI Restaurant and our trusted third-party business partners that enable our booking service. HAUKAI Restaurant does not sell, trade, or rent your personal information to others except to provide products or services you've requested, when we have your permission, or under the following circumstances: to protect the security of our website, in response to legal process or proceedings, to establish or exercise our legal rights or defend against legal claims when we believe in good faith that the law requires such action, to a trusted partner who works with or on behalf of HAUKAI Restaurant, provided that such partner delivers to us a confidentiality agreement confirming to us that they do not have an independent right to share this information with others, or in connection with a sale of our business or company.

Our restaurant Website contains links to other, third-party websites. HAUKAI Restaurant exercises no authority over and does not control these third-party sites. When you click on one of these links, you will be leaving our website and entering another website. These linked websites will maintain independent privacy and data collection policies and procedures, and HAUKAI Restaurant assumes no responsibility or liability for these independent websites or their policies and procedures. These links are provided for your convenience, and as such, you access them at your own risk. HAUKAI Restaurant recommends that you carefully review the privacy and data collection policies and procedures of any linked site that you may visit, because those policies and procedures may be very different from our own.

Maintaining Your Privacy and Managing Your Information

You have choices about how the information you have provided us may be used. You can direct us to have your name and address removed from our mailing list, should you choose this option, you will not receive any future communications from HAUKAI Restaurant. You may opt-out of receiving such future communications by sending an email to us@haukai.com at any time stating your request to be removed from our lists.

Security & Safeguarding Your Information

We are committed to safeguarding your information. We utilise a full range of the best security technology available, and we continually assess new technology for protecting your information. However, we cannot guarantee that unauthorised third parties will never be able to defeat those measures or use your personal information for improper purposes.

Agreeing to Terms

If you do not agree to this Privacy Policy as posted here on this website, please do not use this site or any services offered by this site. Your use of this site indicates acceptance of this privacy policy.

Additional Questions

If you have additional questions or comments regarding this policy, please send them via email to us@haukai.com with the words "Privacy Policy" in the subject line.